

**INDIANA YOUTH
SERVICES ASSOC.**

2025 ANNUAL REPORT

LETTER FROM OUR CEO

This year reminded us once again that when young people are given opportunities, have protective factors in place, and adults who believe in them, extraordinary things happen. I am both proud and inspired by the systems, organizations, and youth workers that make this possible for so many Indiana youth.

Indiana Youth Services Association's promotes safety, well-being, and resilience by engaging with partners and policy makers to find innovative strategies to support all youth in reaching their full potential. Our mission ensures that all youth and their communities thrive.

Together, Youth Service Bureaus served over 50,000 young people in prevention programs that provided academic support, mentoring, counseling, and diverted young people from the Juvenile Justice system. These young people reported overwhelmingly that areas in their life such as peer groups, academic progress, family circumstances, and general protective factors greatly increased. In total, Youth Service Bureaus served just over 500,000 young people across the state and are an integral part of overall quality of life for young people in Indiana.

I am especially proud of our commitment to supporting youth workers, who play such a significant role in supporting young people. Through various fellowships, wellbeing initiatives, and advocacy efforts, youth workers remain committed to a career in helping people while also being lifted up. Thriving youth workers create thriving young people.

None of this happens in isolation. It happens because of the shared passion and commitment from our staff, volunteers, and donors. It allows all of us to meet young people where they are and walk alongside them as they grow. Whether you volunteered your time, made a financial contribution, advocated for our programs, or shared a story, you played a role in changing lives.

As we look ahead, the need for youth work has never been greater, but neither has the opportunity to make a lasting difference. With your continued support we will expand access and services, deepen impact, and ensure young people have all the tools and confidence they need to succeed.

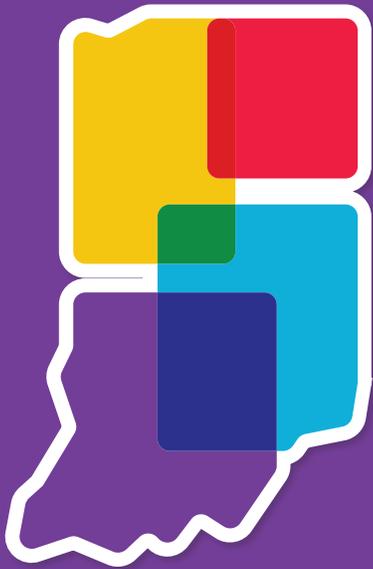
Thank you for standing with us, believing in our young people, supporting the people that do the work, and investing in a stronger future for our state. Our young people are not just our future, they are our today.



With sincerest gratitude, _____

A handwritten signature in black ink that reads "David Westenberger". The signature is written in a cursive, flowing style.

David Westenberger, *President & CEO*



IYSA

**INDIANA YOUTH
SERVICES ASSOC.**

MISSION STATEMENT

Indiana Youth Services Association empowers and supports Indiana youth, their families, and youth workers by promoting safety, well-being, and resilience. With our statewide partners, we provide inclusive, innovative, and trauma informed programs and collaborate with communities and policymakers with integrity to ensure all youth can reach their full potential.

VISION STATEMENT

All youth and communities thrive in Indiana.

VALUE STATEMENTS

The work of IYSA's staff is grounded in the value statements below created together with deep thought and care. These values drive our actions and strengthen our impact as we advance our mission and vision with integrity, compassion, inclusivity, collaboration, innovation, and fidelity.

"We are committed to **INTEGRITY** to foster community trust and create sustainable impact."

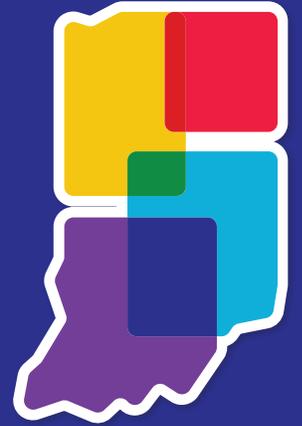
"We act with **COMPASSION** to ensure quality of care for all youth and families."

"We act with **FIDELITY** to evidence based programing to build resilience in youth, families, & youth workers to **INSPIRE** people to live out their full potential."

"We strive for **INCLUSIVITY** and **COLLABORATION** to generate synergy among our stakeholders and partners in order to support our communities."

"We believe **INNOVATION** is necessary for improvement in youth work."

PROGRAMS



YOUTH SERVICE BUREAUS (YSB)

Founded in 1973, IYSA takes a comprehensive approach to providing services to youth and families and also strengthening the field, youth workers, and systems. Services include Case Management, Counseling, Mentoring, Recreation, School Intervention, Shelter, Skills Training, Tutoring, Parenting Classes, and Teen Court.

Core Principles & Programs Youth Supported Statewide

Youth Advocacy	23,729
Youth in YSB Programs	55,615
Information & Referral	38,072
Community Education	129,216

TOTAL 246,632

Other Programs 274,248

TOTAL Youth Served 520,880

YSB Highlights:

- Held their most successful Statehouse Day where Legislators from every district (that includes over 60 counties) that have YSB services were present. Resulting in a significant increase in awareness of the impact YSBs have and ultimately was a factor in the Youth Service Bureau fund in the state budget being maintained at its current level.
- Secured an additional 1 million dollars for YSB prevention and Safe Place across the state.



OUR YOUNG PEOPLE ARE NOT JUST OUR FUTURE—THEY ARE OUR TODAY!

MAKE GOOD DECISIONS

Make Good Decisions educates teens and young adults about the Indiana Lifeline Law and the dangers of underage drinking, drugs, and destructive behaviors. Indiana's Lifeline Law provides legal amnesty from prosecution for underage drinking and other related drinking offenses, for a person who calls, texts, or assists in reporting a medical emergency, sexual assault, or other crime.



Numbers and Highlights:

- Make Good Decisions Social Media for High Schools and Universities resulted in 2,301,067 impressions and views
- SB 74 Amended the Indiana Lifeline Law to include the person in need to also be protected from prosecution passed and became law on July 1, 2025
- IYSA worked with the student body governments of six different universities in Indiana to pass this legislation
- Carmel High School Make Good Decisions men's soccer game had over 2,000 in attendance and all wearing a MGD branded T-shirt

Make Good Decisions Volunteers:

- Norm & Dawn Finbloom – IYSA Parent Advocates
- Former Senator Jim Merritt – Owner & President of JWM Consulting Corp.
- Lisa Ajdaharian – Community Volunteer
- John Balaguer – Leasing, Simon Properties
- Katherine Callander – Email Marketing Specialist, Firewalls.com
- Shelly Walters-Cifelli – Shelly Walters Realty Group
- John Griffin – Owner, Radio Indiana
- Beth Jennings – Director, Simon Properties
- Sam Kramer – Associate, Marcus & Millichap
- Donya McKinnon – Facilities and Event Coordinator, MJW Mortgage
- Taylor Penley – Mortgage Loan Officer, MJW Financial LLC
- Connie & Jamie Rentschler – Community Volunteers
- Ellen Smith – Community Volunteer
- Sarah Wampler – Community Volunteer
- Tina Weiss – VP Client Strategies & Risk Management, American Health & Wellness Group
- Kristin Welty – Sr. Vice President, Simon Properties



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SAFE PLACE

Safe Place is a national program designed to provide access to immediate help and safety to young people in crisis situations. Through partnerships with businesses and community entities, this short-term, crisis-oriented assistance connects young people to necessary resources.



Most prevalent reason kids and teens use Safe Place is for Family Problems, Suicide Ideation and Homelessness.

Indiana Safe Place by the Numbers:

- Number of Safe Place Host Agencies: 14
- Number of Counties Covered: 25
- Number of Safe Place Sites: Over 1,200

- Number of Youth in crisis served: 238
- Number of Youth educated about Safe Place: 74,380
- Number of Adults educated about Safe Place: 28,908

Highlights:

- Ongoing collaboration with 988 suicide & prevention staff on the interoperability of Safe Place and 988 suicide & prevention for youth
- New additional model of kinship/friendship placement approved by DCS, National Safe Place Network, and IYSA
- IYSA State Safe Place Director serving on the Commission on Improving the Status of Children Task Force, Suicide Prevention Subcommittee and the National Safe Place Network Advisory Board

INDIANA TRAFFICKING VICTIMS ASSISTANCE PROGRAM (ITVAP)

ITVAP works with services providers across the state to provide case coordination of comprehensive services to victims (24 and under) of trafficking or sexual exploitation. ITVAP also provides trauma-informed, victim-centered training on identification and collaborative support of youth victims and survivors of labor and sex trafficking. All training and services are provided at no cost.

ITVAP by the Numbers:

- 4 coalitions funded and 2 task forces applied for funding
- 714 victims of human trafficking were served
- Over 7,000 individuals were trained and 97% reported increase ability to identify human trafficked victims

Highlights:

- National Center for Missing and Exploited Children partnership – all ITVAP staff trained by NCMEC to deliver online exploitation prevention education to preschool through high school in response to the increasing trend of online exploitation of youth
- In 2025 we started to supply victims with cell phones and tattoo marks of ownership removal including scar mitigation



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THE JOURNEY

For over 20 years, the award-winning collection of programs known as The Journey has invested in the well-being of youth workers in the state of Indiana and beyond. The Journey programs help professionals who serve young people stay grounded in who they are and the importance of their work.

These programs help youth workers get connected to each other as colleagues and friends and grow their careers while inspiring them to do big things on behalf of the young people they serve.



Numbers and Highlights:

- 54 New fellows participated in over 200 hours of professional and personal development
- 27 Regional events served the Journey community of approximately 1400 Indiana youth workers
- 23 Crew leaders developed and offered opportunities for fellow youth workers over five Indiana regions
- Larger community events including a Silent Retreat and an All-Journey Retreat were held to foster community and facilitate individual growth
- Demand for Journey participation remains high and grew 26% for the coming year

As a result of their participation in The Journey...

- 98% have a better understanding of how their personal wellbeing influences the quality of their work.
- 93% have renewed commitment to the field of youth work.
- 93% increased the size of their professional network.



MISSION MANAGEMENT SERVICES (MMS)

Mission Management Services (MMS) is a social venture company of Indiana Youth Services Association, providing bookkeeping and financial management services to other not for profit organizations and small for-profit organizations. Services include, but are not limited to, accounts receivable, accounts payable, bill payments, payroll processing, month-end closing, and management and board reporting. We also provide budget assistance, develop reports, and create policies and procedures upon request.



Highlights:

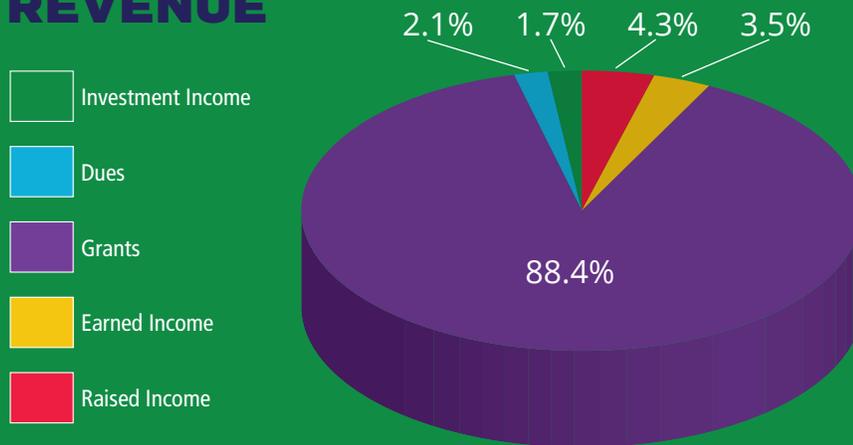
- Mission Management served 15 clients
- Managed \$7.3 million
- Provided services to youth serving, community, environmental, religious and cultural organizations and foundations
- Created a marketing strategy to increase the number of clients and organizations served

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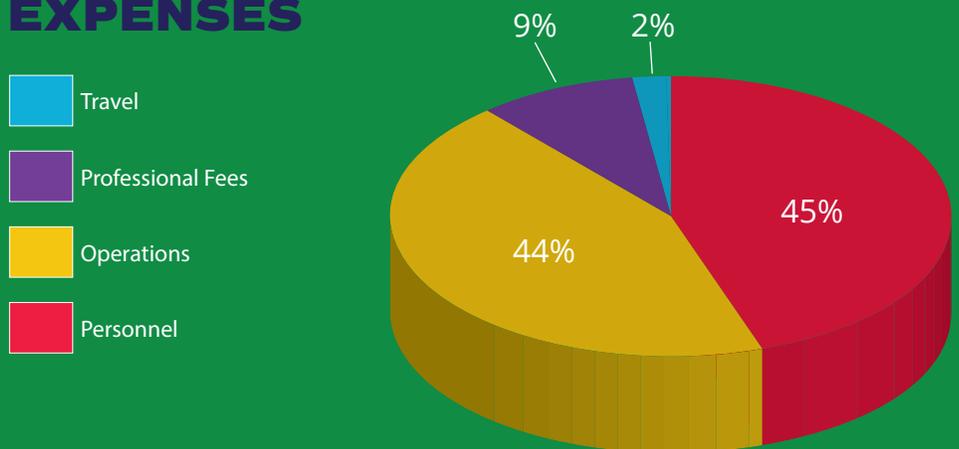
FINANCIALS

IYSA is supported by multiple funding partners who believe in our mission and collaborate with us to achieve meaningful, statewide impact for youth, their families, and youth workers. These funding sources include federal and state grants, foundations, and corporate and individual donors.

REVENUE



EXPENSES



PARTNERS

- Lilly Endowment Inc
- Indiana Department of Child Services
- Family and Social Services Administration
- Indiana Criminal Justice Institute
- Indiana Statewide 911 Board
- Indiana Department of Health

2025 BOARD OF DIRECTORS

The IYSA Board of Directors serves as committed stewards of the organization's mission and purpose, guiding decisions with integrity, accountability, and care. Through active engagement, financial oversight, and principled leadership, the Board ensures that IYSA's work remains mission-aligned and impactful.

Jennie Rossi - Chair, Sales Forecasting and Planning Manager, TVF

Becca Polcz Rice - Vice Chair, Vice President for Governmental Relations and Industry Engagement Ball State University

Kendee Kolp - Secretary, Chief Executive Officer, Reach For Youth, Inc.

PJ Corwin - Treasurer, Executive Director, Youth Service Bureau of Jay County

Lisa Antrim - Chief Operations Officer Family Centered Services, Inc.

Steve Bernth - Executive Director Youth Service Bureau of La Porte County, Inc.

April Lam - Program Director Koehler Partners

LaTessa McClendon - Manager of Community Programs, Center for Leadership Development

Ryan Ritchie - Chief External Relations Officer, RJL Solutions

STAFF

IYSA staff members are dedicated professionals who advance the organization's mission through compassionate, collaborative, and innovative work. Guided by IYSA's values, staff bring expertise, integrity, and commitment to their roles, ensuring high-quality programs and meaningful impact for youth, their families and youth workers across the state.

- **Kenneth Allen** – Chief Engagement Officer
- **Melinda Bowman**, MLD, CYC-P – Director of Journey Community
- **Nancy Brown** – Finance Manager, Mission Management Services
- **Surekha DiOrio** – CFO & Vice President of Administration
- **Robin Donaldson** – Chief Impact Officer
- **Anthony Dumas** – Journey Fellowship Coordinator & Facilitator
- **Lisa Eicher** – ITVAP Service Provider Support Director
- **Will Glover** – ITVAP Regional Coalition Coordinator
- **Jeremy Greenlee**, MA - ITVAP Program Director
- **Wendy Hughes** - Accounting
- **Ian Hurst** - ITVAP Regional Coalition Coordinator
- **JaToya Jones** - Administrative Specialist
- **Heather Maravilla** - ITVAP Regional Coalition Coordinator
- **Maddi Martin** – Anderson University Senior - IYSA Intern
- **Genevieve Meyer**, MBA – ITVAP Coalition Development Coordinator
- **Shawna Meyer-Niederman** - Journey Fellowship & Coordinator
- **Ashley Moore** - Journey Program Coordinator
- **Brigitt Nasby** - State Safe Place Director
- **Tom Plake**, MSOD, CYC-P - Director of Fellowships, The Journey
- **Stephanie Putt** – Controller
- **Laura Sanchez** – Special Events Coordinator
- **Olivia Smith** – Indiana University Sophomore – IYSA Intern
- **David Westenberger** – President & CEO
- **Michele Whelchel** - Chief Advancement Officer
- **Candra Yancey** - ITVAP Regional Coalition Coordinator

THANK YOU!

IYSA extends our sincere gratitude to our supporters, funders, donors, and volunteers whose belief in our mission makes our work possible. Your partnership, generosity, and dedication strengthen our programs and expand our impact for youth, their families, and youth workers across the state.

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